

Shipping Policy & Options

Nema Enclosures Mfg. strives to offer the most efficient and convenient methods of shipping available.

Please review the below options and let us know which method you authorize to proceed with once production is complete.

1. Authorize Nema Enclosures to **pre-pay and add** the shipping charge - we will ship best way
 - a. If PPA approved – let us know if you would like to review and authorize cost before we charge.

2. Provide your preferred carrier and associated **account #** - we will schedule shipment with account # provided. Company name of account holder is required. Specify if freight or small package account. *
 - a. Account Holder Required
 - b. Account #
 - c. Account capabilities; Small Package and/or LTL (Less than truckload LTL Freight)

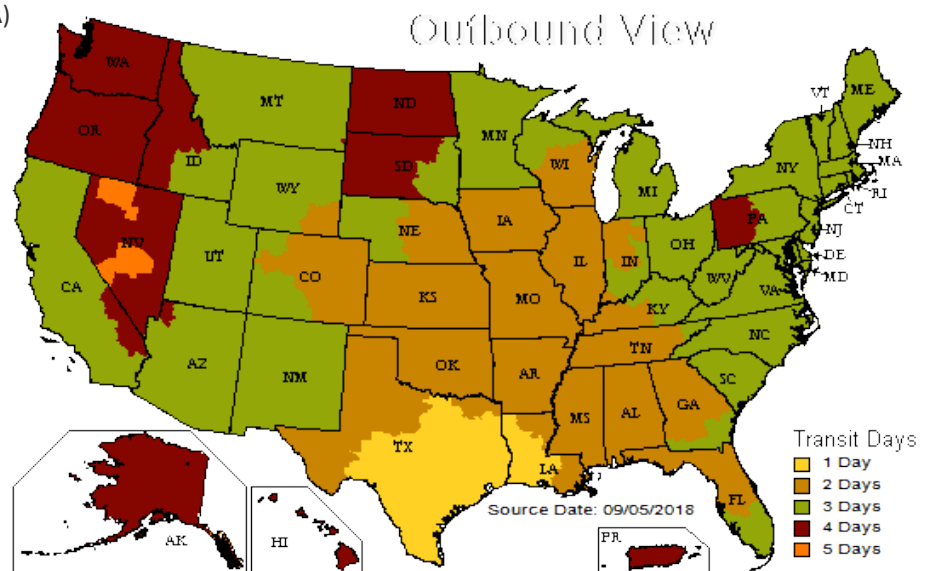
3. **Will call** – we can provide weight and dimensions to you upon completion.

If you choose option 2, please let us know if the carrier account covers small package or freight. If you do not have a contracted trucking company, we will do the work for you and use one of our trusted shipping partners – pre-paid and add.

** Shipping terms for shipments within the United States is FCA Nema Enclosures or CPT Nema Enclosures [FOB Shipping Point, Origin]*

* Pre-paid and Added to Invoice (PPA) – Nema Enclosures pays the shipping charges upon shipment. However, the charges will be included on the invoice for the items shipped and the customer will then reimburse Nema Enclosures. **PPA shipping method available: standard ground.**

The map shown below, displays the approximate transit times for UPS (Small Package) Ground delivery shipping from Houston, TX. Please note that the times shown are guidelines, not guarantees. All transit times are approximations.



For LTL (Freight) Transit Times: [click here](#).

For assistance and/or tracking information, contact us at customerservice@nemaenclosures.com



Terms & Policy:

- * Time in transit is additional to quoted lead-time.
- * Shipment options available: Will Call, Freight Collect, or Prepaid & Add.
- * Shipping terms for shipments within the United States is FCA Nema Enclosures or CPT Nema Enclosures [FOB Shipping Point, Origin]
- * Regarding Warranty and Limitation of Liability or Returns/Reworks: See Standard Terms and Conditions of Sale.
- * All items are built custom (make-to-order) in the USA and are nonrefundable and nonreturnable.

F.O.B. Origin- Freight Collect: means that the title passes to the buyer at the point of origin, and that the buyer must pay the freight charges. The buyer owns the goods in the transit, and files all claims against the carrier. Purchaser will be billed directly by the carrier.

F.O.B. Shipping Point or Origin, Freight Prepaid and Added: means that title passes to the buyer at the point of origin, and that the freight charges are paid by the supplier and then collected from the purchaser by adding the amount of the freight charges to the invoice. The supplier pays the freight charges and files claims for overcharges. The purchaser bears the freight charges, owns the goods in transit, and files claims for loss and damage with the carrier.

Shipping Hours:

Shipping Dept. Hours: Monday-Thursday 8:00a-5:00p | Lunch: 1:00 – 1:30p

Friday 8:00a-3:00p Local Deliveries – [Houston] Only [NO LTL shipments allowed]

Accessorial Charges

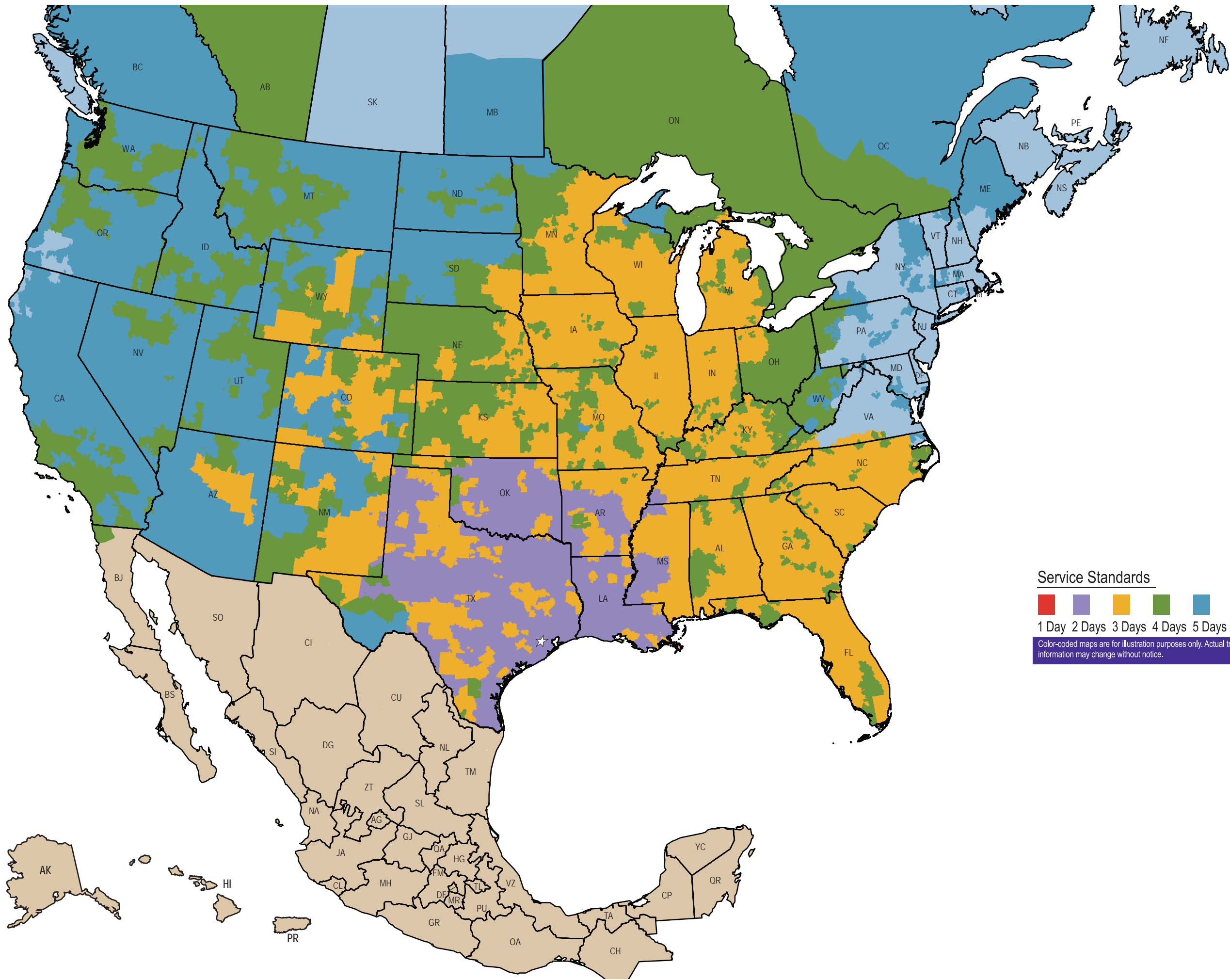
Accessorial Charges, such as lift gate and/or residential delivery will be the responsibility of the consignee (will be billed directly by Carrier or Nema Enclosures Mfg. will initially pay the charges and add to the invoice).

A liftgate is required for all commercial and non-commercial addresses without a loading dock or tractor-trailer access. A liftgate safely unloads items over 75 pounds from the truck down to ground level. Once the item is on the ground it is your responsibility to move the product inside.

International Shipping

Freight shipments outside of the contiguous 48 United States, a freight forwarder (broker) is required. It is the responsibility of the customer to find and hire their own services. Although we cannot ship freight outside of the United States directly, however, we can ship to an international freight forwarder location in the United States for international freight deliveries.

Nema Enclosures Mfg. shall not be liable for, and expressly disclaims any liability for any loss, damage, cost or expense associated in any way with any failure to deliver. All shipping is FOB Origin



Service Standards

- 1 Day
- 2 Days
- 3 Days
- 4 Days
- 5 Days
- 6+ Days

Color-coded maps are for illustration purposes only. Actual transit times may vary and are shown in business days. Transit-time information may change without notice.